

MEBAA SHOW MOROCCO IS-BAH™ WORKSHOP



MEBAA™

IS-BAH™
International Standard for Business Aircraft Handling

IS-BAH™
Workshop

Mandarin Oriental Marrakech
September 23rd, 2019

The International Standard for Business Aircraft Handling (IS-BAH™) is a set of global industry best practices for business aviation ground handling service providers (GHSPs), which features at its core a safety management system (SMS). IS-BAH™ offers GHSPs a scalable, industry-developed code of best practice centred around Safety Management System (SMS) principles adopted by ICAO and other operations-critical industries.

Conforming to the standards and recommended practices is voluntary and provides an effective way to take your organization beyond compliance and demonstrate to the regulator, your customers and other stakeholders, that your risks are under control.

The Fundamentals of IS-BAH™ workshop exists to provide attendees with an understanding of the International Standard for Business Aircraft Handling (IS-BAH™) and how to implement this standard to increase safety and efficiency in operations.

This workshop will provide attendees with a deeper understanding of the IS-BAH™ and safety management systems (SMS). The information provided in this workshop will enable attendees to confidently start the IS-BAH™ implementation process and/or prepare for a registration audit. For those that have already implemented the IS-BAH™, this workshop will reinforce current understanding of the IS-BAH™ and SMS while provide information on key changes to the standard.

By the end of this course, attendees will:

- Understand who the International Business Aviation Council (IBAC) is and its role with the IS-BAH™
- Understand the rationale for the IS-BAH™ and how implementing this standard improves safety and efficiency in operations
- Understand how performance-based standards provide operator latitude in implementing the IS-BAH™
- Become familiar with the organizational accident and how the IS-BAH™ creates a foundation for sound operating practices
- Understand the evolution of safety thinking to the safety management system and how a formal system of safety management works towards the goal of reducing risk
- Comprehend why the SMS is the cornerstone of the IS-BAH™ and works as a foundation to the standards and recommended practices
- Be able to identify key standards in the IS-BAH™ across Chapters 4 – 15
- Understand the IS-BAH™ implementation and registration process.

IS-BAH™ Workshop Overview:

The Fundamentals of IS-BAH™ workshop is divided into four modules. Times are estimates and depend on participation and discussion within each module.

Module 1 - IBAC and the IS-BAH™ (1 hr.)

- Facilitate an understanding of ICAO and the IBAC interface
- Understand the purpose of the IS-BAH™
- Become familiar with the structure of the IS-BAH™

Module 2 - Safety Management System (3 hrs.)

- Become familiar with the ICAO SMS requirements, including definition and structure
- Understand the evolution to the “Organizational Accident” and the need for SMS in an organization.
- Understand Error Management and Safety Culture
- Become familiar with IS-BAH™ Chapter 3 (SMS) requirements.

Module 3 - Standards and Recommended Practices Chapters 4 - 15 (2 hrs.)

- Become familiar with the terms policy, process and procedure and the difference between them.
- Understand how to develop policy, process, or procedure as required by the IS-BAH™
- Become familiar with the IS-BAH™ across the following themes:
 1. Organization
 2. Scope of Operations

Module 4 - Implementation and Registration Audit Considerations (1.5 hrs.)

- Facilitate understanding of implementing the IS-BAH™
- Facilitate understanding of the IS-BAH™ Audit Process

Attendance Policy:

To receive a completion certificate for the workshop, attendance for the duration of the course is mandatory. If a conflict arises that precludes you from being present for the entire course, please communicate with the instructor.

Required Materials:

No materials or prior readings are required for the Fundamentals of IS-BAH™ workshop. However, if you do possess a copy of the IS-BAH™ it is recommended that you bring it with you for reference.

The IS-BAH™ Fundamentals workshop will be held at Mandarin Oriental- Marrakech on September 23, 2019 and run from 0800 to 1630, lunch will be provided.